

In the spirit of transparency, this document provides details how Safety & Technical Hydraulics Limited processes any personal data collected or received when users visit our website www.sthyd.com

1 WHAT INFORMATION DOES THE COMPANY COLLECT AND HOW IS IT USED?

When someone visits www.sthyd.com we use technology to collect information to help us provide you with a good experience and also to allow us to improve the site and the services that we offer. This means that when you visit this website, cookies or similar technologies will be placed on your computer/device. So that you know more about the technologies used and can make informed decisions about how your data will be collected, we have provided a description of these.

2 WHAT ARE COOKIES?

Cookies are small text files placed on your computer, smart phone or other devices when you visit websites. They are widely used in order to make websites work, or work more efficiently, as well as provide information to the owners of the website.

3 HOW DO WE USE COOKIES?

Cookies allow us to recognise users (where appropriate), tailor the content on our website and help us improve its functionality. Without certain types of cookies enabled, the website may not function as efficiently or to its full capacity, thus negatively affecting the user experience.

We use cookies to obtain information about visitors to the website and about the devices used to access the website.

The information that we gather includes IP addresses, operating systems, browser types and, depending on the cookie, statistical data about browsing actions and patterns.

4 Types of Cookies

SESSION COOKIES

These are temporary cookies which are only used whilst you use the website. These are helpful when navigating around website, particular to remember what you chose or populated on a previous page, so that you don't have to re-enter the information again.

PERSISTENT COOKIES

These embed on your computer or device and stay after you have visited the website. These help us to identify you as a unique visitor and do things like remember your details when you visit next time.

ESSENTIAL COOKIES

These are essential to the running of the website and it is recommended that this type of cookie is not disabled, but you can manage them via the table in Section 5.

EXPERIENCE & INSIGHT COOKIES

We use these cookies to see how visitors reach our website and the path they take through it. This helps us to improve our service. We use Google Analytics, Hubspot and Tawk.to to help understand the information/data gathered.

5 HOW YOU CAN CONTROL AND DELETE COOKIES

Most cookies help you get the best out of our website, however, you can set up your browser to delete or refuse some or all of these, or to let you know if a cookie has been sent.

Please remember, if you do delete some or all cookies, the website may not function fully and your experience may be affected.

If you want to learn more about cookies, including how to manage and delete them, the following 3rd party websites provide clear information:

- www.allaboutcookies.org
- www.allaboutcookies.org/manage-cookies/index.html

To opt out of being tracked by Google Analytics across all websites, please visit: <http://tools.google.com/dlpage/gaoptout>.

6 WEBSITE COOKIES

Details of the Cookies used on our website are detailed below:

Cookie	Name	Purpose	More information
__hs_opt_out	Experience & Insight	This cookie is used by the opt-in privacy policy to remember not to ask the visitor to accept cookies again. This cookie is set when visitors are given the choice to opt out of cookies.	Duration: 2 years
__hstc	Experience & Insight	The main cookie for tracking visitors. It contains the domain, utk (see below), initial timestamp (first visit), last timestamp (last visit), current timestamp (this visit), and session number (increments for each subsequent session).	Duration: 2 years
Hubspotutk	Experience & Insight	This cookie is used for to keep track of a visitor's identity. This cookie is passed to HubSpot on form submission and used when de-duplicating contacts.	Duration: 10 years
__hssc	Experience & Insight	This cookie keeps track of sessions. This is used to determine if we should increment the session number and timestamps in the __hstc cookie. It contains the domain, viewCount (increments each pageView in a session), and session start timestamp.	Duration: 30 minutes
__hssrc	Experience & Insight	Whenever HubSpot changes the session cookie, this cookie is also set. We set it to 1 and use it to determine if the visitor	Duration: Session

		has restarted their browser. If this cookie does not exist when we manage cookies, we assume it is a new session.	
TawkConnectionTime	Experience & Insight	Previous registration time stamp.	Duration: Session
__tawkuuid	Experience & Insight	Domain restriction values.	Duration: 10 years

7 THIRD PARTY WEBSITES

This policy does not cover any websites we link to from this website. For more information about cookies on other websites, please read their respective policies or statements.

8 DATA PROTECTION

Please refer to our Privacy Notice for further information regarding how we process personal data collected via Cookies and for more information regarding the controls in place <include link to Privacy Notice>.